

## Statement of Principles

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LiveAbility South Australia Pty Ltd (LASA) is committed to assisting its members, staff and volunteers to develop professionally, access pertinent and useful information and engage with all stakeholders, peers and colleagues to realise the goal of provision of the best possible services for Australians with disabilities.

This Statement of Principles outlines the ideals and ethos surrounding disability sector practice. It is aspirational and educational and it plans to help foster a skilled, responsive and proactive organisation.

LASA relies on the fact that its members, staff and volunteers are aligned with the ideals described in this Statement of Principles and are bound by applicable disability legislation and service standards.

The following Principles complement the Disability Service Standards. Membership, employment or volunteering with LASA entails agreement with these Principles.

1. The members, staff and volunteers respect the individual needs and choices of the people who use their service and seeks to work around those needs and choices.
2. The members, staff and volunteers promote and supports the informed decision-making and the self-determination of the people with disability.
3. The members, staff and volunteers protect the dignity, privacy and confidentiality of individuals being supported, and discloses any limitations on their ability to guarantee full confidentiality.
4. The members, staff and volunteers understand the policies and procedures used to protect people with disability from abuse and to uphold their human rights.
5. The members, staff and volunteers take responsibility, where appropriate, for ensuring competent and safe work practices based on applicable standards, continually striving to enhance competencies, knowledge and skills.
6. The members, staff and volunteers exercise judgment within their area of expertise and limits of their qualifications.
7. The members, staff and volunteers regularly evaluate the effectiveness their practice, measuring performance, where possible, and consulting with the people who use their services and their families or carers.
8. The members, staff and volunteers promote continuous improvement of service delivery.
9. The members, staff and volunteers foster the inclusion of people with disabilities in the community.
10. The members, staff and volunteers fulfill commitments in good faith and in a timely manner.
11. The members, staff and volunteers act with honesty, integrity, and fairness.

12. The members, staff and volunteers shall respect the rights of individuals regardless of their race, creed, religion, sex, age, sexual orientation, national origin, or disability.
13. The members, staff and volunteers ensure that services are delivered in a manner that is sensitive to cultural differences.

LiveAbility South Australia Pty Ltd  
Level 2, 70 Hindmarsh Square Adelaide 5000  
[info@liveabilitysa.com.au](mailto:info@liveabilitysa.com.au)